

Refund Policy

The Everyday Canine, LLC

All fees are payable in full at the time of booking or service, unless alternative payment arrangements have been made in advance and approved in writing. **All fees are earned upon receipt and are non-refundable for any reason.**

Late payments may be subject to interest at a rate of **2% per month**. Client acknowledges that **The Everyday Canine, LLC** may adjust its fees from time to time and will provide advance notice of any such changes when applicable.

No Refund Policy

All sales are final. **No refunds will be issued** for services, packages, deposits, prepaid sessions, or unused portions of services for any reason, including but not limited to:

- Scheduling conflicts
 - Early termination
 - Behavioral incompatibility
 - Illness or injury
 - Relocation
 - Change of mind
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Package & Program Policies

- Training packages, daycare packages, and prepaid services are **non-refundable**.
 - Packages must be used within the timeframe specified at purchase or within **six (6) months** from the purchase date if no timeframe is specified.
 - Unused sessions or days **expire** after the applicable timeframe and are forfeited.
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Board & Train / Boarding Policies

- Board & Train and boarding services are **non-refundable once scheduled**.
 - If a client voluntarily removes their dog prior to program completion, **no refunds or credits** will be issued.
 - If a dog is removed from services due to undisclosed health or behavioral issues, safety concerns, or violation of policies, all fees remain earned and non-refundable.
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Daycare Policies

- Daycare services are **non-refundable**, including unused days or early pickups.
 - Daycare participation is not guaranteed and may be discontinued at any time for safety, stress, or behavioral concerns without refund.
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Cancellation & Rescheduling Policy

- A minimum of **48 hours' notice** is required for cancellations or rescheduling of any service.
 - Cancellations made with less than 48 hours' notice or no-shows will result in **forfeiture of payment**.
 - Cancellations made with more than 48 hours' notice may be eligible for **credit at the sole discretion of the owner**.
 - Credit, if issued, is non-transferable, non-refundable, and must be used within **six (6) months** of issuance unless otherwise stated. Credit cannot be used toward "blackout dates" i.e, holidays, school breaks, or during closed business dates unless approved in writing.
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Force Majeure

No refunds or credits will be issued for cancellations or interruptions due to circumstances beyond our control, including but not limited to severe weather, power outages, natural disasters, public health emergencies, or government actions.

Dispute Policy

By booking services, Client agrees to contact **The Everyday Canine** directly to resolve any billing or service concerns prior to initiating a chargeback or payment dispute. Unauthorized chargebacks may result in suspension of services and additional fees as permitted by law.

Thank you for your understanding and cooperation.